



2011 CCM PREP CLASS & FALL SEMINAR



Case Management:

Spring Forward or
Fall Back?



OCTOBER 26-27, 2011

**GRAPEVINE CONVENTION CENTER
1209 SOUTH MAIN STREET
GRAPEVINE, TX**

Who Should Attend

- * Case Managers- worker's comp, provider based, hospital, home care, rehabilitation, SNF, insurance, third party, independent or any other community service based
- * Registered Nurses and LVNs
- * Social Workers
- * Discharge Planners
- * Rehabilitation Nurses and Counselors
- * Occupational Health Nurses
- * All Allied Health Care Professionals

Join Your Peers

Discover more about:

- * Healthcare Reform
- * Transitions of Care
- * Botox and Baclofen Therapy
- * New Advances in Prosthetics
- * Market Driven Hospital Case Management
- * Case Management Performance Strategies



CEU Information

This activity has been submitted to the Virginia Nurses Association for approval to award contact hours. The Virginia Nurses Association is accredited as an approver of continuing nursing education by the American Nurses Credentialing Centers' Commission of Accreditation.

The Dallas/Ft. Worth Chapter of CMSA has requested approval for the following:

- * 7.0 Contact Hours for RNs & Social Workers for October 26th
- * 6.5 Contact Hours for RNs, Social Workers, CCM, CDMS & CRC for October 27th

Location Information

The seminar will be held at the Grapevine Convention Center, 1209 South Main St, Grapevine, Texas 76051. If you need a hotel room please contact us for a list of hotels in the area.

Agenda

October 26, 2011

8:00 a.m. *Registration Opens-* Sign in for CEs/Contact Hours

8:30 a.m. - 4:30 p.m. *Certification Prep Class*

The Ins and Outs of Case Management: A Preparation Tool for the Case Management Certification Exam (includes lunch & breaks),

BK Kizziar, RN-BC, CCM

Preparing for the case management certification examination can be a daunting effort. With all the study information available where do you start in preparing to take the exam? How do you know what to study? This session will provide a comprehensive study guide and pertinent information you will need in your quest for certification. While attendance of this session does not guarantee passing the exam, it will provide you with a valuable tool in your search for professional certification.

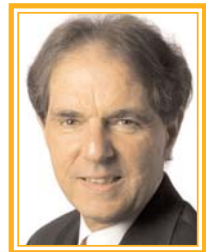
October 27 2011

7:30 a.m. *Registration Opens-* Sign in for CEs/Contact Hours

8:30 - 10:00 a.m. *Opening General Session*

A Glimpse of Health Care in 2020: Will Reform Matter?, Steve Jacob

Healthcare faces a tumultuous decade. Health reform is under constant assault in Congress and the courts. The shortage of doctors and nurses is growing. There is no end in sight for medical cost increases that annually surpass the growth of the nation's economy. What will health care look like by the end of the decade? What role will case management and care coordination play? Steve Jacob, author of the *Health Care in 2020: Where Uncertain Reform, Bad Habits, Too Few Doctors and Skyrocketing Costs Are Taking Us*, will share insights from his new book.



10:00 a.m. *Exhibit Hall Opens*

Agenda



10:45 a.m. - Noon *Concurrent Sessions*

Patient Engagement, Empowerment and Education Through Every Transition of Care, Nancy Skinner, RN, CCM

Gaps in transitions can foster potentially preventable negative healthcare outcomes that may compromise the achievement of patient goals and well-being. Recent studies have demonstrated that 1 in 5 patients experiences an untoward event within 30 days of discharge from an acute care facility. This session will explore transitions and coordination of care and demonstrate how a partnership between the healthcare team and patients can contribute to advancing desired healthcare outcomes.

Spasticity Management with Botulinum Toxin Injections and Intrathecal Baclofen Therapy, Fatma Gul, MD

Attendees will learn to diagnosis, assessment and treatment of spasticity with botulinum toxin injections and intrathecal baclofen pump.

Noon - 2:00 p.m. *Luncheon with Speaker & Time with Exhibitors*

New Advances in Prosthetics, Scott Williams, CPO, LP

Scott Williams will be sharing the latest advancements in the prosthetic field. Along with live demonstrations of some of these technologies, as well as general prosthetic demos, Scott will show you how we are getting people back to work and play on a daily basis.



Agenda

2:00 - 3:15 p.m.

Concurrent Sessions

Market Driven Hospital Case Management, BK Kizziar, RN-BC, CCM

Hospital case management services are intended to provide medically appropriate, cost effective resources to the patient/family, and to pro-actively assist the patients' progression of care through the hospital and beyond. A successful program model advocates for the patient and family, physician and the organization and gives consideration to the inter-relationships, assumptions, and culture of the acute care environment. This program will highlight those issues which impact the success of a hospital case management.

Implementing Case Management Performance Strategies for Successful Quality and Financial Outcomes, Brenda Keeling, RN, CPHW, CPUR

The audience will learn clinical and financial indicators that drive a successful Case Management Pay for Performance Program. Learn how facilities can utilize government reports to driving facility and provider change resulting in success over time. Avoidable days will be discussed.

Psychopharmacology: Intervention with TBI, Kier Bison, Ph.D.

Psychiatric problems are often related to both neurochemistry and environmental/psychological factors. The same can be said for brain injury behaviors. The session will address the treatment that is reflected by the extent to which the problem is due to psychological factors AND the extent to which the problem is related to a biochemical disturbance. Treatment and medication together for the best outcome will be discussed.



Agenda

3:30 - 5:00 p.m.

Closing General Session

How Healthcare Reform is Affecting Case Managers, Nancy Skinner, RN, CCM



Healthcare today is sometimes fragmented and is not consistently associated with an efficient delivery of patient care. Some patients are challenged by an inability to comprehensively understand their diagnosis, implement all aspects of the continuing care plan or, even, realize which provider will guide their care as they move through the healthcare continuum. As we look to the future, will the number of case managers increase to meet the needs of our aging

society? Will the general focus and functions of case management be restricted to resource management? Or, will the future of case management primarily focus on advancing the quality of healthcare services and the patient's understanding of those services through every transition of care. This program will present an opportunity to consider a future vision of case management in the world of healthcare reform. It will explore the future of care coordination and demonstrate how a partnership between providers, payers and patients can contribute to advancing the goals of better care for individuals, better health for populations.



2011 DFW CMSA CCM Prep Class & Fall Seminar

Registration Form

Name: _____ Title: _____
 Nickname for Badge: _____
 Company/Facility: _____
 Address: _____
 City: _____ State: _____ Zip Code: _____
 Telephone: _____ Fax: _____
 Email Address: _____ CMSA Membership # _____

Please check here if you require special assistance (attach description of needs)

Early Bird Rates

CCM Prep Fees, October 26	Received by Oct 1st	Received After Oct 1st
CMSA Member	\$199	\$239
Non Member	\$249	\$289
Fall Seminar Fees, October 27		
CMSA Member	\$149	\$189
Non Member	\$199	\$239
Both Days, October 26 & 27		
CMSA Member	\$299	\$349
Non Member	\$399	\$439

Please mark which day(s) you are attending

_____ **October 26th CCM Prep Class** _____ **October 27th Fall Seminar**

\$ _____ Payment Enclosed (make check or money order payable to E&I Management, Inc.)

Charge \$ _____ to my credit card: Mastercard _____ Visa _____ Amex _____
 Card # _____ Expiration Date: _____
 Name as it appears on card: _____ Security Code _____
 Signature: _____

Mail or FAX registration form and payment to: E & I Management, Inc., 6132 Wild Cherry Lane, Oxford, NC 27565 or call (800) 318-4408 or FAX (919) 603-6972.
 Cancellations received in writing before **October 5th** will receive a full refund minus a \$50 administrative charge.

E & I Management, Inc.
6132 Wild Cherry Lane
Oxford, NC 27565



www.dfwcmsa.org